



RESITE Recorder

Absolute proof you need a Knowledge Capture Solution

How a chemical company and a plastic packaging company showed that using a knowledge capture solution can save you 84% on materials costs and creation.

RESITE Recorder Benefits:

- Record any SAP, web or Windows application
- Simplify editing with our single source technology
- Total Integration with RESITE Publisher

Insite Objects was hired to assist in two new SAP module roll-outs within the same year. While both were interested in our services, the chemical company also took on RESITE Recorder as its tool for knowledge transfer. The plastic packaging company chose to go the manual route. Here's what it cost:

Manual Documenting			vs. RESITE Recorder		
Users:	890		Users:	810	
T-Codes:	191		T-Codes:	227	
Knowledge Transfer:	Interview		Knowledge Transfer:	KCS	
Simulations:	1043		Simulations:	133	
BPPs created by Core Team (KCS)	0	\$0	BPPs created by Core Team (KCS)	227	\$1,580 (software)
Internal man days to create/edit	140	\$35,000	Internal man days to create/edit	12	\$3,000
Consulting Man-Days	55	\$55,000	Consulting Man-Days	10	\$10,000
TOTAL		\$90,000	TOTAL		\$14,580

Total savings overall was \$75,420 or 84% when using RESITE Recorder.

In looking at the savings in cost, RESITE Recorder far out-stripped manual methods, but there is more. With the chemical company putting Recorder in at the Core Team level, the time once spent by the Training Team interviewing the Core Team was eliminated. Core Team members simply passed their BPPs on to the Training Team staff to edit into training materials. This in turn reduced overall time spent (a total of 54 days) working on the project.

RESITE Recorder has actual proof that using the product will yield faster, cheaper, results. While this encompassed one project, the savings can be far reaching. By training Core Team members to run RESITE Recorder while they perform their SAP transactions, they can constantly send updates to the Training Team. In turn, the Training Team now has the power to continuously update training and support materials.